



# Cameron & Greig Veterinary Surgeons

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At Cameron & Greig Vets we value your privacy and are committed to keeping your data safe and so we want to make you aware of some changes to our Privacy and Policies which explain what data we collect, how we use it, and your rights to control your personal information. We have made these changes to reflect the new General Data Protection Regulation (GDPR).

## **Why do we collect data?**

At Cameron & Greig we want to give you the best of service and so we collect data which helps us to contact you and understand what services you require for your animals in order to personalise our services and the messages we send to you.

## **How is the data collected?**

We collect data when you register with us or purchase a service with us. Your privacy is important to us and we take the appropriate steps to protect it.

## **When do we share data?**

We sometimes share data with third parties, for example when using external laboratory services, pet cremation services, referrals to specialist, insurance companies when clients are making an insurance claim and insurance companies request data from us relating to your claim, our practice health plan if you are a member.

Also in the event of an unpaid account, we will instruct our appointed debt recovery agents/solicitors to proceed with the necessary course of action to retrieve any monies due to our entities without prior consent from the customer. Only information held that is relevant to the matter in hand will be passed to our appointed third party agents'.

If you choose to change vets we will provide data upon request to these practices with your permission.

For our farm client's we share data with advisory bodies, laboratories and APHA. We NEVER sell your data onto third parties.

If you would like to opt out receiving any contact from us in the future, you can do so at any time by emailing us at: [info@cameronandgreigvets.co.uk](mailto:info@cameronandgreigvets.co.uk)

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### **Milnathort**

Ardmohr Stirling Road  
KY13 9XR  
☎ 01577 863494

### **Tillicoultry**

Units 1 & 2, Block 2  
Barnpark Drive FK13 6BZ  
☎ 01259 753375

### **Cowdenbeath**

60 Stenhouse Street  
KY4 9DD  
☎ 01383 611410



